

APPENDIX H

TELECHOICE BROADBAND AND HOME PHONE BUNDLE

VALUE ADDED SERVICES

1 VALUE ADDED SERVICES - SPECIAL PHONE FEATURES

The following special features are available on your phone line. If you already have these on your phone line with another provider, these will be transferred with your phone line when your service is transferred to TeleChoice.

Telstra Home Messages 101 is not available through TeleChoice. You can set up a separate Message Bank service with TeleChoice which is charged as per the table below.

Charges set out in the table below apply to special phone features and are billed to your account on your monthly invoice:

Feature	Description	Monthly Charge
Call Waiting	Call Waiting can let you know if a new caller is trying to contact you while you are already on the phone.	\$3.30
Call Forwarding	Call Forward transfers calls from your home phone to a number you choose, you can forward your calls to your mobile, pager, answering service or another phone.	\$3.30
Call Return	Call Return (*10#) lets you retrieve the phone number of your last unanswered (missed) call.	\$0.35 per call
3-Way-chat	3-Way-chat allows you to chat to two people at once.	\$3.30
Call Back	If the number you are calling is engaged, Call Back can ring you as soon as the number is available to call.	\$3.30
Message Bank	Message Bank provides a personalised answering service if your phone line is busy or you can't get to the phone.	\$6.00
Message Bank Virtual	Message Bank Virtual does not need an existing phone service. Callers can dial your mailbox directly to leave messages, or you can forward calls from other services, such as your mobile.	\$6.00
Calling Number Display	Calling Number Display can help you identify who is calling by displaying the caller's phone (except for blocked and some international calls) You need a Calling Number display compatible phone or Calling Number display Unit to use this feature.	\$6.00
Multiple Number	Multiple number provides you with an additional phone number for your existing phone line, as well as the option of separate billing for that number.	\$6.00

Feature	Description	Monthly Charge
Duet - Phone and Fax Multiple Number	Add a separate fax number to your existing phone line without having to install a second line.	\$6.00
Call Forward Selected Callers	Choose which calls are forwarded to your mobile, pager, answering service or other phone numbers from your home phone. You can have up to 15 numbers redirected.	\$2.20
Call Forward Set the Time	Forwarded calls from your home phone to your mobile, pager, answering service or other phone numbers during times that you have specified. You can set up to 15 time periods during which your calls will be forwarded.	\$3.30
Call Control	Restrict the types of calls made from your home phone. You can choose to bar outgoing STD, International, 19XX or local numbers.	\$3.30
Abbreviated Dialling	Abbreviated dialling lets you make calls by using just a one or 2 digit code. You can store up to 60 numbers, including STD and International Numbers.	Up to 8 \$3.30 Up to 40 \$5.06 Up to 60 \$6.16
Delayed Hotline	Delayed Hotline allows you to call a particular phone number without dialling	\$3.30
Smart Ring	Smart Ring can let you identify who is calling by the sound of your telephone's ring. You can select up to 3 distinctive rings, with each distinctive ring able to associate up to 15 numbers.	\$4.40
Silent Number	Silent Number feature prevents your number from being advertised in the White Pages, and prevents your number from being displayed to the called party.	\$2.95