

# CRITICAL INFORMATION SUMMARY

Plan ref: 178520



## LIVE 25 MOBILE HANDSET PLAN 24 MONTH

**\$300**

Standard National Calls, MMS and International Calls<sup>~</sup> & International Texts



**300MB**

of Data per month



**UNLIMITED<sup>^</sup>**

Standard National Texts & TeleChoice2TeleChoice Standard National Calls<sup>\*</sup>



**INCLUDED HANDSET**

Handset repayments may also apply depending on the new phone you pick.

ALL TO STANDARD AUSTRALIAN NUMBERS & INTERNATIONAL NUMBERS FROM WITHIN AUSTRALIA

### INFORMATION ABOUT THE SERVICE

#### MONTHLY PLAN CREDIT

**\$300** – Standard National Calls, MMS and International Calls<sup>~</sup>

**Unlimited<sup>^</sup>** – Standard National Calls to other TeleChoice Mobile\* customers and Standard National Texts.

Your unused Monthly Call Allowance expires each month. Plan credit in your first month will be pro-rated based on the date of your first bill or when you upgraded or changed your plan.

#### MINIMUM TERM

24 months.

#### MONTHLY DATA ALLOWANCE

**300MB** – 1024KB (Kilobytes) = 1MB (Megabyte).

As your first bill covers only part of a month, the data charge for that month is calculated on the number of days left in that billing cycle. It's called pro-rata billing. You will receive a proportionate month's data allowance for that period.

#### WHAT'S INCLUDED

Your Monthly Call Allowance can be used for standard national calls, Texts and MMS to Standard Australian landline and mobile numbers, Texts or MMS to standard international numbers, International Direct Dial Calls<sup>~</sup>, calls to eligible satellite numbers<sup>~</sup>, video MMS, voicemail retrieval, 1223 Directory Assist as well as 13xx and 1800 numbers all from within Australia. Your Monthly Data Allowance can be used to access mobile internet from your 3G compatible handset in Australia.

#### WHAT'S EXCLUDED

Your Monthly Call Allowance can't be used for any usage while overseas, video calls, calls to 1234, 12 455 and 12 456 numbers or content charges (including third party charges). Charges for these calls, Texts and MMS can be found at [telechoice.com.au/legal/terms](http://telechoice.com.au/legal/terms).

Your Monthly Data Allowance can't be used for data while you're overseas.

#### EXCLUDED FUNCTIONS

Calls or texts to premium numbers (eg. 19xx numbers) are not available on the LIVE Plans.

#### INFORMATION ABOUT PRICING

##### MINIMUM MONTHLY SPEND – \$25 PER MONTH

If you exceed the included credit and/or data allowance of your plan, or use your service for things that are excluded from your plan, you will pay more than the minimum monthly spend for that month.

##### MINIMUM TOTAL COST

The Minimum Total Cost is \$629 over 24 months (including \$29 setup fee and excluding any additional handset repayments).

##### MAXIMUM TOTAL CHARGE

There is no limit, the maximum charge depends on your usage & excess usage.

##### EARLY TERMINATION CHARGE

If you cancel your LIVE 25 Mobile Handset Plan or move to another plan (except another 24 month TeleChoice Mobile Plan with the same or higher spend) before your minimum term has ended, you must pay an early termination fee (ETF) which could include any remaining payments for your phone if you have chosen a repayment option.

The ETF is calculated at a rate of \$20 per month for the remaining months or part thereof otherwise remaining on your fixed term contract. The maximum termination fee is \$480 for a 24 month fixed term contract plus any remaining additional handset repayments.

##### RATES FOR DATA

Data use is for uploads and downloads and is deducted in units of 10KB (1024 bytes – 1KB).

Excess Data usage above your data allowance is charged at \$10 per 1GB block. Once your included data allowance has reached 100%, a 1GB excess data block will automatically be added to your service and the charge will appear on your next bill.

##### RATES FOR CALLS AND MESSAGES

If you restricted your use solely to standard national mobile calls each of 2 minute duration, you could make 126 calls.

##### SPECIAL PROMOTIONS AND VALUE ADDS

Any special promotions or extra value added services that may be associated with your contract or added by you after the start date of your contract term are excluded.

### RATES FOR CALLS AND MESSAGES

	TeleChoice to TeleChoice	To other networks
Standard national voice	<b>Unlimited<sup>^</sup> *</b>	<b>99¢/min + 40¢ call connection</b>
Standard national text (up to 160 characters)	<b>Unlimited<sup>^</sup></b>	<b>Unlimited<sup>^</sup></b>
Standard national Voicemail retrieval	<b>99¢/min + 40¢ connection Fee</b>	
13 & 1300 numbers	<b>99¢/min + 40¢ connection Fee</b>	
Standard national MMS	<b>50¢ / MMS</b>	
Standard national video MMS	<b>75¢ / MMS</b>	
International direct dial calls <sup>~</sup>	<b>The rates depend on the country called. Visit <a href="http://telechoice.com.au/legal/terms">telechoice.com.au/legal/terms</a> for details</b>	
Standard international Texts	<b>50¢ (up to 160 characters)</b>	
International video MMS	<b>\$2.50 MMS</b>	
1223 Directory Assist	<b>\$1.50 per call</b>	
<b>Rates not included in your plan credit</b>		
Standard national video calls	<b>\$1.50/min + 40¢ flag</b>	
International video calls	<b>\$2.00/min + 40¢ flag</b>	

### STANDARD RATES

2 min standard national mobile call (including call connection)	<b>\$2.38</b>
Standard national text	<b>\$0.25</b>
Standard national MMS	<b>\$0.50</b>
Excess data usage rate Billed per 1GB block	<b>\$10.00 per GB</b>

**^ Important Information:** Our Fair Use Policy applies to all Unlimited Plans and unlimited components of plans. Use which is not permitted by our Fair Use Policy is not included in your monthly call allowance or the relevant component of the plan. International call inclusions are provided for International Direct Dial calls made from within Australia and are subject to our Fair Use Policy. For details of our Fair Use Policy see [telechoice.com.au/legal/terms](http://telechoice.com.au/legal/terms).

**\*National TeleChoice Mobile to TeleChoice Mobile Calls:** Mobile services connected to TeleChoice Plans may take up to 7 days to become eligible for the TeleChoice Mobile to TeleChoice Mobile Call offering – calls will be rated as standard calls until the service eligibility has been established. If you go over your Included Value Plan, TeleChoice will credit your account with the amount incurred for the TeleChoice Mobile to TeleChoice Mobile Calls that you have made.