

CRITICAL INFORMATION SUMMARY

Plan ref: 177174



LIVE GLOBAL 55 PLAN 12 MONTH

UNLIMITED[^]

Standard National Calls,
Standard National MMS
and Voice Retrieval



**4GB
+ 2GB Bonus**
of Data per month



UNLIMITED[^]

Standard National Texts
and TeleChoice2TeleChoice
Standard National Calls*



100

Minutes International
Calls value

ALL TO STANDARD AUSTRALIAN NUMBERS & INTERNATIONAL NUMBERS FROM WITHIN AUSTRALIA

INFORMATION ABOUT THE SERVICE

MONTHLY PLAN CREDIT

Unlimited[^] – Standard National Calls, Texts, MMS and voicemail retrieval

100 minutes - Included International Calls value

Your unused Monthly Call Allowance expires each month. Plan credit in your first month will be pro-rated based on the date of your first bill or when you upgraded or changed your plan.

MINIMUM TERM

12 months.

MONTHLY DATA ALLOWANCE

4GB + 2GB Bonus – 1024KB (Kilobytes) = 1MB (Megabyte).

As your first bill covers only part of a month, the data charge for that month is calculated on the number of days left in that billing cycle. It's called pro-rata billing. You will receive a proportionate month's data allowance for that period.

WHAT'S INCLUDED

Your Monthly Call Allowance can be used for standard national calls, Texts and MMS to Standard Australian landline and mobile numbers, 30 minutes of International Direct Dial and satellite calls[^], voicemail retrieval, as well as 13xx and 1800 numbers all from within Australia. Your Monthly Data Allowance can be used to access mobile internet from your 3G compatible handset in Australia.

WHAT'S EXCLUDED

Your Monthly Call Allowance can't be used for any usage while overseas, video calls, calls or Texts to premium numbers (eg 19xx numbers) and Texts and MMS to international numbers, calls to 1234, 12 455 and 12 456 numbers or content charges (including third party charges). Charges for these calls, Texts and MMS can be found at telechoice.com.au/legal/terms.

Your Monthly Data Allowance can't be used for data while you're overseas.

INFORMATION ABOUT PRICING

MINIMUM MONTHLY SPEND – \$55 PER MONTH (excluding monthly discounts)

If you exceed the included credit and/or data allowance of your plan, or use your service for things that are excluded from your plan, you will pay more than the minimum monthly spend for that month.

MINIMUM TOTAL COST

The Minimum Total Cost is \$660 over 12 months (excluding any handset repayments and monthly discounts).

SPECIAL PRICING

Where you are migrated to the Live Global 55 Plan 12 Month from plan ref: 176892, you will receive a \$6 monthly discount on the \$55 minimum monthly spend for what would otherwise have been the remainder of your minimum monthly contract term for plan ref: 176892.

MAXIMUM TOTAL CHARGE

There is no limit, the maximum charge depends on your usage & excess usage.

EARLY TERMINATION CHARGE

If you cancel your Live Global 55 Mobile Plan or move to another plan (except another 12 month TeleChoice Mobile Plan with the same or higher spend) before your minimum term has ended, you must pay an early termination fee (ETF) which could include any remaining payments for your phone if you have chosen a repayment option.

The ETF is calculated at a rate of \$15 per month for the remaining months or part thereof otherwise remaining on your fixed term contract. The maximum termination fee is \$180 for a 12 month fixed term contract.

RATES FOR DATA

Data use is for uploads and downloads and is deducted in units of 10KB (1024 bytes – 1KB) Excess Data usage above your data allowance:

- Up to 30 June 2015 Excess data is charged at 5c/MB (billed per 10KB) \$51.20 per GB (1024MB – 1GB)
- From 1 July 2015 Excess data is charged at \$10 per 1GB block – usage is drawn down from the 1GB excess usage block in units of 10KB

If you restricted your use solely to standard national mobile calls each of 2 minute duration, you could make 1260 calls.

RATES FOR CALLS AND MESSAGES

MANDATORY GOODS

You must have a mobile handset of a kind approved by us to be able to use this service.

SPECIAL PROMOTIONS AND VALUE ADDS

Any special promotions or extra value added services that may be associated with your contract or added by you after the start date of your contract term are excluded.

RATES FOR CALLS AND MESSAGES

	TeleChoice to TeleChoice	To other networks
Standard national voice	Unlimited[^] *	99¢/min + 40¢ call connection
Standard national text (up to 160 characters)	Unlimited[^]	Unlimited[^]
Standard national Voicemail retrieval		99¢/min + 40¢ connection Fee
13 & 1300 numbers		99¢/min + 40¢ connection Fee
Standard national MMS		50¢ / MMS
International direct dial calls [^]		The rates depend on the country called. Visit telechoice.com.au/legal/terms for details
Standard international Texts		50¢ (up to 160 characters)
1223 Directory Assist		\$1.50 per call
Rates not included in your plan credit		
Standard national video MMS		75¢ / MMS
International video MMS		\$2.50 MMS
Standard national video calls		\$1.50/min + 40¢ flag
International video calls		\$2.00/min + 40¢ flag

STANDARD RATES

2 min standard national mobile call (including call connection)	\$2.38
Standard national text	\$0.25
Standard national MMS	\$0.50
Excess data usage rate until 30 June 2015 Billed per 10KB	5c per MB \$51.20 per GB
Excess data usage rate from 1 July 2015 Billed per 1GB block	\$10.00 per GB

[^] **Important Information:** Our Fair Use Policy applies to all Unlimited Plans and unlimited components of plans. Use which is not permitted by our Fair Use Policy is not included in your monthly call allowance or the relevant component of the plan. International call inclusions are provided for International Direct Dial calls made from within Australia and are subject to our Fair Use Policy. For details of our Fair Use Policy see telechoice.com.au/legal/terms.

***National TeleChoice Mobile to TeleChoice Mobile Calls:** Mobile services connected to TeleChoice Plans may take up to 7 days to become eligible for the TeleChoice Mobile to TeleChoice Mobile Call offering – calls will be rated as standard calls until the service eligibility has been established. If you go over your Included Value Plan, TeleChoice will credit your account with the amount incurred for the TeleChoice Mobile to TeleChoice Mobile Calls that you have made.